



Welcome

# Connect and Simplify Digital Binder – USA

Connecting Your Needs To Our Capabilities



# A SUITE OF TIME-SAVING DIGITAL SOLUTIONS

At a time when working from home has blurred the boundaries between office hours and personal time, Maersk.com helps you achieve more by putting you in complete control of your day's tasks. Because we believe in making logistics simpler and more accessible to you.



## Save time and effort in everything you do

Our Digital Solutions provide you with ease and control. Every feature is designed to get you what you need quickly. Here you can employ the full power of maersk.com's shipping capabilities, 24/7, in your home or at your office.

	Maersk.com	Email
New Booking (dry cargo)	<b>Instantly*</b>	4 hrs
Booking Amendments (dry cargo)	<b>Instantly*</b>	2 hrs \$
New Booking (Refrigerated cargo)	<b>2 hrs</b>	4 hrs
New Bookings (Hazardous and Special cargo)	<b>4 hrs</b>	8 hrs
Shipping Instructions	<b>8 hrs</b>	12 hrs \$
BL Amendments	<b>1 hr</b>	3 hrs \$
Delivery Orders (Self-Service Delivery Order)	<b>4 hrs</b>	24 hrs
Arrival Notices	<b>Instantly**</b>	8 hrs
Payments	<b>Instantly</b>	4 hrs

\* Non-refrigerated, non-hazardous, non-special cargo    \*\*Documentation must be finalized and completed

\$ Email requests subject to a Manual Fee.



# Maersk.com solutions offer you a lot more



## Find [schedules](#)

Search for schedules that best fit your logistics needs.



## Get a [price](#)

Quickly look up a price for Maersk Spot, oversized cargo, and inlands.



## Create a [booking](#)

Book new shipments, amend or duplicate previous bookings.



## Arrange [documentation](#)

Submit and amend all your documentation in one place.



## [Track](#) your cargo

View live updates of all your shipments.



## View and pay invoices through [MyFinance](#)

All your invoices organized in one place. Make instant online payments and submit a dispute if needed.



## [Maersk Spot](#)

Peace of mind with guaranteed space at a fixed price.



Import [Demurrage & Detention](#) and submit your [Delivery Order](#)



Personalized assistance with [Live Chat](#)

# Navigation Page

## Contacts and Links

[Terminal Links](#): Terminal Contact Guide

[Standard ERD information](#): Find out how the receiving date is calculated for terminals in the US and Canada

[Local charges and fees](#): View local charges and fees that apply to inland moves, documentation and booking

[BL Print agreement](#): Sign and email to receive authorization to print your bill of landings

[Captain Peter](#): Keeps you updated about your cargo, conditions inside your reefer container, and its location

[Empty notification site for store door deliveries](#): Sign in or register to the Maersk empty notifications website

### **Demurrage and Detention:**

- [Import](#) Demurrage and Detention Overview.
- [Export](#) Demurrage and Detention Overview.
- [Verify Demurrage and Detention payment application](#) (when not paying by credit card)

[Disputes](#): Ask questions and request updates on rate disputes

[Claims](#): Claims guide makes the claims process as simple and efficient as possible

[Arrival notice request](#): Request early or additional copies of arrival notices

[Rail billing](#): Request rail billing for inland cargo

[Need more help?](#) Contact us at: +1 (800) 321 8807

### **Diversion Requests:**

- Change [Discharge port](#)
- Change [Inland destination](#)

### **No Genset Request Form:**

- Request to collect your [Import](#) without a genset
- Request to collect your [Export](#) without a genset



# Standard Equipment Information

## 20' Standard

Description	Imperial	Metric
Maximum payload	62390 lb	28300 kg
Dimensions	20' x 8' x 8'6"	6058 x 2438 x 2591 mm
Weight tare	4810 lb	2180 kg

## 40' High Cube

Description	Imperial	Metric
Maximum payload	63250 lb	28690 kg
Dimensions	40' x 8' x 9'6"	12192 x 2438 x 2896 mm
Weight tare	8400 lb	3810 kg

## 40' Standard

Description	Imperial	Metric
Maximum payload	63650 lb	28870 kg
Dimensions	40' x 8' x 8'6"	12192 x 2438 x 2591 mm
Weight tare	8000 lb	3630 kg

## 45' High

Description	Imperial	Metric
Maximum payload	60957 lb	27650 kg
Dimensions	45' x 8' x 9'6"	13716 x 2438 x 2896 mm
Weight tare	10692 lb	4850 kg

## 40' Reefer

*\*All reefers are High cube. 20' Reefers are not offered in North America*

Description	Imperial	Metric
Maximum payload	65410 lb	29670 kg
Dimensions	40' x 8' x 9'6"	12192 x 2438 x 2896 mm
Weight tare	9550 lb	4330 kg

# Connecting and Simplifying

## Maersk.com

Connecting and simplifying your supply chain.



Get instant [Prices](#) for all your products and access [Schedules](#) anywhere, any time.



[Book](#), [amend](#) or [duplicate](#) your bookings and manage your [Allocations](#).



Stay ahead of deadlines in the [Tasks tool](#) and access all your shipments in [The Hub](#)



Track online or monitor all your shipments in the [Maersk App](#).



Stay up-to-date with our instant [Notifications](#) and submit your [Delivery Order](#) instantly.



Access your invoices in [MyFinance](#). Need extra free-time? Extend and pay using our [Demurrage Calculator](#).



With you, every step of the way with [Live Chat](#).



Get in-depth website guidance material from the [Spot Resource](#) page.

## Get the personal touch when you need it

Our solutions aren't a replacement for personal service. They're an enhancement, offering you total control.

## Need a hand?

Let's [chat](#) or visit our [support](#) page

## Are you ready to add a few extra hours to your day?

Sign up and [register](#) today