



**WITHOUT PREJUDICE**

Dear Customer:

Over the past year, we have seen an increasing amount of used vehicle export shipments being seized by Canada Border Service Agency (CBSA) before they leave Canada. There has also been an increase in the amount of used vehicle export shipments being stopped and the cargo seized at transshipment ports.

In order to mitigate the possibility of export used vehicle shipments being seized in Canada or abroad, effective February 6, 2023, we will require the following acknowledgement from you that you vet all your shippers and ensure that their cargo is not suspect before booking them with Maersk.

In the event that you accept shipments from your shippers and move them with Maersk, and subsequent costs are incurred by Maersk because of these shipments, you will reimburse Maersk for all costs, which include but are not limited to, legal fees, court costs, fines, freight, demurrage, detention, storage, etc. You further commit to this reimbursement obligation if you are on the booking as the shipper of such shipments. You also agree to provide Maersk the additional documentation that is required for these shipments.

Please acknowledge your agreement by signing the below and returning it via email to [gail.kobzar@maersk.com](mailto:gail.kobzar@maersk.com).

Regards,

Gail Kobzar  
Maersk  
Customer Experience Service Recovery Manager

**Acknowledgement**

I, \_\_\_\_\_, have read the above and acknowledge and agree to the above.

Signed this \_\_\_\_\_ of \_\_\_\_\_, 2023 in \_\_\_\_\_ Canada

\_\_\_\_\_  
(signature)

(corporate Seal)

\_\_\_\_\_  
(title)